

# CARLSON PRO PETS

## Door Mount Pet Door Installation Instructions

### Tools Needed For Installation:

|              |                |                            |                       |
|--------------|----------------|----------------------------|-----------------------|
| Tape Measure | Square         | Level                      | File                  |
| Drill        | 3/8" Drill Bit | 3/32" Drill Bit (included) | Phillips Screwdriver  |
| Pencil       | Jig Saw        | Appropriate Cutting Blade  | Safety Glasses        |
| Drop Cloth   | Masking Tape   | Saw Horses or Table        | Other tools as needed |

### Kit Includes:

|                         |                                   |
|-------------------------|-----------------------------------|
| 1 – Interior Frame      | 1 – Exterior Frame                |
| 1 – Door Lock Installed | 1 – S/S Security Panel (optional) |
| S/S Mounting Screws     | Instructions                      |
| Cutting Template        | Training Tool                     |
| Clear Silicone          | 3/32" Drill Bit                   |

### Caution:

- It is recommended that you hire a professional installer; however Carlson Pro Pets Pet Doors can be installed by a homeowner with Do It Yourself Abilities.
- Please read these instructions completely and thoroughly before starting your pet door install.
- Always follow the safety rules of any tools that you will be using during this install.

### Installation Instructions:

- Please visit our web site, [CarlsonProPets.com](http://CarlsonProPets.com), to view our installation guide videos.
1. Unpack all items and become familiar with your new pet door parts.
  2. Remove the door you are installing your new pet door in by driving out the 2 or 3 hinge pins.
  3. Place the door on saw horses or a work table interior side facing up.
  4. Measure the height of your pet at the shoulders, add 5" to this measurement and mark this height on the door.
  5. Align the top of the template with the height marking and center the template from side to side. Tape the upper corner of your template in this location.

6. Using a level verify that your template is level, both horizontally and vertically. Tape the template to the door so that it will not move. Verify that the opening cutout shown on the template is in the right location and correct height for your pet. Also, verify that your template is level and plumb before cutting into the door.
7. It is advisable to lay a drop cloth in the area you will be cutting to protect your flooring and minimize clean up once you are finished.
8. Using a drill, with a 3/8" drill bit, drill the 4 corners as marked on the template through both sides of the door. This will give you a place to start when cutting your opening.
9. Drill the lock cutout location with the same 3/8" drill bit, only going through the interior side of the door.
10. Drill the 4 Security panel mount locations using the same 3/8" drill bit. These holes only need to be 3/4" deep.
11. Take your jig saw, or appropriate saw for your materials, and cut the opening in your door following the cut mark on the template.
12. Remove the section that you just cut.
13. Test fit both the interior and exterior frame into your opening to verify that everything fits well and there is no binding. If necessary trim small amounts to ensure a proper fit.
14. Verify that everything is fitting properly and drill holes for the S/S mounting screws, using the 3/32" drill bit provided.
15. Install the interior and exterior mounting screws with a Philips screwdriver.
16. Verify that the door operates smoothly, that everything is square, and fitted correctly.
17. Using the clear silicone sealer provided, seal around the entire outside frame edge. Also apply a small amount of sealer in the corners where the interior and exterior frame flanges meet, being sure to smooth the sealer out so that it will not interfere with the door operation. It should not be necessary to seal the interior frame, but it can be done if desired.
18. Train your pet to become comfortable using their new pet door with the training tool provided.
19. Sit back and relax knowing that your pet can come and go as needed without assistance.
- Please note that your new pet door is sealed with a high quality, double pile gasket which will take 1-2 weeks, depending on use, to fully break in and seat against the frame.

Thank You for purchasing a  
**Carlson Pro Pets, Pet Door**  
The Finest Pet Door Available

Contact Carlson Pro Pets directly at the following:

Carlson Pro Pets

Toll Free: 1-800-234-1069

E-Mail: [ecommerce@CarlsonProducts.com](mailto:ecommerce@CarlsonProducts.com)

**Training Tool Instructions**

We have included a training tool to assist you while training your dog or cat to use your new Carlson Pro Pets pet door. Here's how it works:

1. From either the inside or outside push the flap of your new pet door away from you.
  2. Insert the training tool over the top edge until it is fully seated and slowly lower the flap.
    - a. To hold the door open fully slide the tool over the flap as shown in diagram 1.
    - b. To hold the door open partially flip the tool over and slide over the flap. This will allow the door to come down at an approximate 45-degree angle.
  3. The fully open position will allow your pet to become comfortable passing through the doorframe, while the partially open position will help acclimate your pet to the feel of the flap on its body. We recommend using your pet's favorite treat for encouragement and a reward during training as your pet learns to enter and exit using the new pet door.
- On Royal model pet doors the training tool works the same way, but 2 are included and you insert them from the side rather than the top.
  - Never force pets through the door, they will figure it out; some just take longer than others.
  - Never leave the pet door unattended while the training tool is in use, as it prohibits the swing of the door. It is intended for training purposes only.

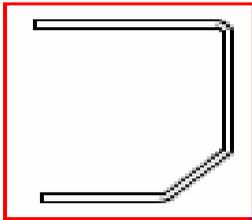
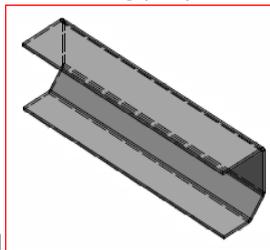


Diagram 1



Training Tool